

# **Job Description**

Position Title: Job Number 2023-22

Position Supervisor: Fitness Centre Manager Schedule: Seasonal, Part-Time

Supervisory Duties: None

Wage/Salary: \$12 - \$17/hr DOE FLSA Status: Non-Exempt Travel Req'd: Up to 10% local

Tips/Commissions

#### Summary

Provide quality massage therapy to members and their guests. The massage therapist may answer phone calls and respond to email requests from members, guests and club staff regarding services and scheduling; may schedule appointments for training and spa services; and will assist with organizing spa and fitness center in clean, orderly fashion.

The massage therapist is expected to arrive, ready to work, 15 minutes before the scheduled appointment and may work varied and irregular schedules or hours to meet the requests of members, guests, and special events.

### **Essential Duties & Responsibilities**

- Provide high-quality massages and other body conditioning services to members and their guests for therapeutic and remedial reasons.
- Accompany clients to and from treatment rooms and thank them on departure; greet members and guests by name and in a warm, courteous and professional manner.
- Conduct in-depth health interviews with new and existing clients.
- Prepare, blend and heat oils, and applies substances to members' bodies.
- Interview clients to obtain information about contraindications.
- Engage with clients during sessions on topics relating to their interests.
- Make entries in and maintains treatment records for each member-client; complete necessary information to invoice for services provided.
- Prepare treatment room for scheduled appointments prior to the start time of that appointment.
- Keep the treatment room clean and tidy; clean any used equipment in between appointments when needed.
- Take soiled laundry to onsite laundry facility as needed during shift, and at a minimum at the end of each shift.
- Vacuum and mop floors daily.
- Provide excellent customer service; address problems; troubleshoot and address member/guest concerns and requests.
- Adhere to appointments in a timely manner by monitoring the master appointment schedule; respond in the manner prescribed to all scheduling requests/requirements sent by the Fitness Center to ensure all member/guest reservations are supported.
- Perform other duties as assigned.

#### Minimum Education & Experience

- Current and active Massage Therapist license for the State of Montana.
- Minimum 6 months' work experience as a massage therapist.

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Job Description: Massage Therapist



# **Job Description**

• Preferred: High School diploma or equivalent.

• Preferred: 1 year experience as a massage therapist in a spa or similar treatment center.

### Knowledge, Skills & Abilities

- Expertise in multiple massage modalities including Swedish massage, Bamboo massage, deep tissue massage, hot and cold stone massage, acupressure, prenatal, and sports msasage.
- Ability to assess client's soft tissue condition, joint quality and function, muscle strength and range of motion.
- Ability to confer with the client about his/her medical history, any problems with stress, any history of fractures and surgeries and/or pain issues to determine how and whether massage would be helpful.
- Ability to develop and propose client treatment plan.
- Ability to communicate effectively orally/verbally with diverse groups of individuals and age ranges.
- Ability to be flexible and adaptable in highly fluid and dynamic environment.
- Ability to work with a team and interact with others in a professional and courteous manner.
- Ability to maintain the confidentiality of Stock Farm Club and member and guest information.
- Ability to maintain professionalism and image of the Stock Farm Club.
- Preferred: Experience in reflexology.
- Preferred: Prior successful employment with the Stock Farm Club in this or a related position.

### Additional Requirements & Documentation

- Must be able to pass employment background checks and state license verification checks.
- Must possess First Aid and CPR/Defibrillator training or be able to obtain the certification within 30 days of employment (training provided by Club).
- Must be able to work overtime and holidays as required; must be able to work additional weekday and early morning or evening hours as required.
- Must be able to work variable schedule to include last-minute scheduling needs/changes and working split shifts.
- Must be insurable by Club's auto insurance provider and possess a valid driver's license.

### **Environmental & Physical Conditions**

General physical activities. Work involves long periods of walking, standing, use of arms and legs, and movement of entire body. Must be able to tolerate a variety of odors including massage oils and lotions. Work includes climbing; lifting; balancing; walking; stooping; pulling and pushing; kneeling, and bending; and safely lifting and carrying items up to 50 pounds. Work involves walking on uneven and slippery surfaces.

Stock Farm Club is an equal employment opportunity employer (EEO). The Club does not refuse employment or discriminate in compensation, or the other terms, conditions, and privileges of employment based upon race, color, national origin, age, physical or mental disability, marital status, religion, creed, sex, political beliefs, genetic information, veteran's, LGBTQ, vaccine status or whether a person has an immunity passport status. The Club does not tolerate discrimination or harassment because a person is married to or associates with any of these protected groups.

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Job Description: Massage Therapist